

TOOLS & PRACTICES – Some advanced practices & tools

Level:	Intermediate	Fee : € 450
e-Modules' titles	Objectives	Content
NEEDS DEFINITION – STAKEHOLDER ANALYSIS	This module aims at using some advanced Purchasing tools & practices, & defining a category strategy: - identifying the stakeholders involved in the purchasing process - adapting communication to their roles & expectations	1. CRM 2. From CRM to IBP 3. The Buying Centre
MARKET DYNAMICS - PORTER	This module aims at using some advanced Purchasing tools & practices, & defining a category strategy: - the importance of market dynamics - determining market dynamics with Porter's 5 forces	Under & over-capacity cycles Porter's 5 forces Case study
DEFINING A CATEGORY STRATEGY - KRALJIC	This module aims at using some advanced Purchasing tools & practices, & defining a category strategy: - defining & building a purchasing strategy - the purchasing focus per segment - the levers of the purchasing strategy	The Kraljic matrix Procurement focus per segment Category procurement strategy levers identification
RISK ANALYSIS	This module aims at using some advanced Purchasing tools & practices, & defining a category strategy: - identifying supply risk factors - how & when to perform a Risk Analysis - what actions to take according to risks	Risk factors Risk analysis methodology Risk prevention
eAUCTIONS	This module aims at using some advanced Purchasing tools & practices: - the benefits & challenges of eAuctions - understanding the specificities of the 4 main eAuction types	 Introduction Introducing eAuctions eAuction suitability eAuction types eAuction features
KPIs	This module aims at defining & implementing some main indicators & knowing how to use some advanced Purchasing tools & practices: - using KPIs to track supplier performance - understanding KPI measurement & challenges	Introducing SRM KPIs Measuring KPIs KPI measurement process Challenges with KPI measurement